



Patient's Name: John Smith  
 Account Name: ABC Company  
 Customer Code: 2310219279  
 Date Of Injury: 11/01/2009  
 File #: 2310218279  
 Injury: Fracture/Break

Adjuster Office:  
 123 Main Street  
 Bucks, PA 19067

**THIS CARD DOES NOT CERTIFY COMPENSABILITY OR GUARANTEE PAYMENT**

**Employee:**  
 To locate additional medical providers, call 1-877-000-0000.

**Providers:**  
 Patient is seeking treatment under **Workers' Compensation**. Please call 1-800-000-0000 with any general questions.

**Providers Submit Bills to:**  
 SFA  
 123 Main Street  
 Bucks, PA 19067



Card printed on 11/12/2009 4:12:23 PM  
 Card Valid for Date of Injury and Body Part Only

**Providers/Patients: Contact Utilization Review for the Following Treatment Requests**

- Non-emergency hospitalizations, surgeries, outpatient surgery and transfers
- Psychiatric or Psychological therapy
- Chiropractic treatment
- Physical Therapy greater than 6 visits
- Work hardening or Work conditioning programs
- Pain, chemical dependency or weight loss clinics
- Nursing home or Convalescent Home admissions/transfers
- Home Health
- Non-emergency dental services
- Biofeedback
- Imaging Procedures
- Facet, Trigger Point, or Epidural Steroid Injections
- Bone Growth Stimulators
- DME Costing More than \$ 500
- Experimental/investigational procedures
- Request for unusual procedures
- Repeated Diagnostic Studies
- Radiation Therapy or Chemotherapy
- Second Surgical Opinions
- Inpatient Rehab
- Accupuncture
- Myelogram / Discogram
- **or state specific regulations**

Utilization Review Numbers (vary by state)

State	Telephone Number	State	Telephone Number
Alabama	1-877-221-0000	Florida	1-800-304-0000
California	1-888-878-0000	Kentucky	1-800-895-0000
Connecticut	1-800-220-0000	Massachusetts	1-800-220-0000
Michigan	1-800-220-0000	Mississippi	1-877-221-0000
North Carolina	1-877-221-0000	South Carolina	1-877-221-0000
South Dakota	1-800-304-0000	Texas	1-800-324-0000

**Pharmacy Information**

Use this Health Ticket for any prescriptions that you need to get filled.  
 Participating Pharmacies:

- |              |             |
|--------------|-------------|
| Walgreens    | ACME        |
| Albertson's  | Duane Reade |
| COSTCO       | CVS         |
| Safeway      | Sam's Club  |
| Sav-On Drugs | Winn Dixie  |

BIN: 014211  
 PCN: HT  
 Rx Helpdesk :  
 1-877-804-4900

**Panel Physicians**

Please refer to your Panel Posting within your place of employment or call 1-800-000-0000.

**Scheduling Services**

If the patient requires any of the following services/treatments, scheduling can be provided by calling the following:

**Durable Medical Equipment, Home Health, Orthotics/Prosthetic:**  
 MSC 1-866-672-5792  
 Tech Health 1-877-611-3415  
 Cypress Care 1-800-419-7193

**Diagnostic Imaging, MRI, CT EMG:**  
 One Call Medical 1-800-872-2875  
 Tech Health 1-877-611-3415  
 Cypress Care 1-800-419-7193

**Transportation / Translation Services**  
 Americlic 1-877-254-2587 / (Translation Only)  
 ZoneCare USA 1-888-824-0100  
 Pro Care (Florida & Georgia Only) 1-866-941-7878

**Physical Therapy**  
 Align Networks 1-866-389-0211

**Contact Adjuster for Light Duty**